

Monthly Program Administrator Agenda

November 14, 2012

CCA Administration Update

- The CCA Team welcomes Jamie Spears. She will be working with you to answer your questions and requests sent to the CCA mailbox and hotline.

CCA Contact Update

- CCA Hotline 804.786.0874 cca@doa.virginia.gov

Program Administrator Additions

- When adding a new PA, please ensure the training has been completed and the training certificate is included in your request.

ePayables

- In June 2011, DOA implemented the ePayables program. It pushes vendor payments to cards for vendors who have enrolled in the program. If a payment is entered (or uploaded) in CARS and the vendor is enrolled, the payment will automatically be authorized on a pre-assigned card. If a payment is made via a SPCC or Gold Card, there is no need to enter this in CARS for payment. This will result in a duplicate payment.

Knowledge Center Reports Console Update

- As DOA gives each PA (and backup) access to the Report Console, you will receive an email alerting you that access has been added. This will give you the ability to run reports to verify users have completed required trainings.

Reminders:

- To reach DOA staff, please email us at cca@doa.virginia.gov.
- DOA will be reviewing IL Travel cards monthly and PAs will be informed if the cardholder is past due more than 60 days. Cardholders who are 120 days past due, the cards will be revoked and the PA will be requested to recoup payment from the employee's payroll.
- Any requests to pay late invoices on a card should include the agency name, agency number, invoice number(s), invoice date, due date, and reason for making the payment late. Any request not including this information will not be approved.
- When submitting requests to DOA, clearly state the request. The request should include at a minimum the cardholder's name, last 4 digits on the card, amount of increase (if applicable), how long the profile change is needed, and justification for the request. If you submit a profile change request to DOA that involves a card limit increase (SPCC or GOLD), the request should include approval from the cardholder's direct supervisor.

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Reminders (cont'd):

- Agencies should evaluate the number of CL and STL increase requests and ensure the limits are in line with the cardholder's needs. If you find that the cardholder regularly goes over the cycle limit, card limit, or single transaction limit, please review the need for a Gold Card at your agency.
- Charge Card Administration Changes: The Department of Accounts is evaluating the internal controls, policies and procedures surrounding the Commonwealth's Charge Card Program. With this evaluation comes the potential for changes to the current processes and it is our intent to keep you informed and work with you as we implement changes to the program. DOA is now requiring Program Administrators to provide a detailed explanation as to the business reason for profile changes, limit increases, or exceptions when submitting requests. DOA's goal is to review and process these within **5 business days**. If the request is urgent (a true emergency where planning ahead was not an option), please indicate this and DOA will expedite as resources permit.