

Monthly Program Administrator Agenda

March 11, 2015

2015 Annual Bank of America Card Summit

Save the date for the 6th Annual Bank of America Card Summit.

Date: Tuesday, March 24, 2015
Location: Richmond Convention Center
Time: 8:00 am to 4:30 pm

This will only be open to current Program Administrators and their backups registered with the Department of Accounts.

There is no cost for this event.

We will be sending out additional information regarding registration information in mid-February.

We hope you will be able to join us for this event!

RFP Update

- Proposals are currently under review.

Works

- The “Old” WORKS instance will be permanently disabled on May 31, 2015. Please advise all users to start using the “New” UI, as soon as possible.

Annual Training Certifications

- The 2015 trainings are now available in the Knowledge Center.
- The Annual Training Certifications are due no later than April 30, 2015.

NAPCP Membership

- Updates will be sent on the membership information, as we know it.
- Still no update from NAPCP.

Reminders:

- DOA will be reviewing IL Travel cards monthly and PAs will be informed if the cardholder is past due more than 60 days. Cardholders who are 120 days past due, the cards will be revoked and the PA will be requested to recoup payment from the employee’s payroll.

Monthly Program Administrator Agenda

March 11, 2015

- **Program Administrators should be reviewing the delinquency reports in Works at least every two weeks to ensure cardholders are making timely payment for their IL cards.**
- Any requests to pay late invoices on a card should include the agency name, agency number, invoice number(s), invoice date, due date, and reason for making the payment late. Any request not including this information will not be approved.
- When submitting requests to DOA, clearly state the request. The request should include at a minimum the cardholder's name, last 4 digits on the card, amount of increase (if applicable), how long the profile change is needed, and justification for the request. If you submit a profile change request to DOA that involves a card limit increase (SPCC or GOLD), **the request should include approval from the cardholder's direct supervisor.**
- Agencies should evaluate the number of CL and STL increase requests and ensure the limits are in line with the cardholder's needs. If you find that the cardholder regularly goes over the cycle limit, card limit, or single transaction limit, please review the need for a Gold Card at your agency.
- Charge Card Administration Changes: The Department of Accounts is evaluating the internal controls, policies and procedures surrounding the Commonwealth's Charge Card Program. With this evaluation comes the potential for changes to the current processes and it is our intent to keep you informed and work with you as we implement changes to the program. DOA is now requiring Program Administrators to provide a detailed explanation as to the business reason for profile changes, limit increases, or exceptions when submitting requests. DOA's goal is to review and process these within **5 business days**. If the request is urgent (a true emergency where planning ahead was not an option), please indicate this and DOA will expedite as resources permit.

Contact Information for CCA:

- cca@doa.virginia.gov
- 804.786.0874