

## **General Comments-**

Next call will be on **Wednesday, December 8, 2010**. You will receive a reminder e-mail two weeks prior, which will include the phone number to call as well as the access code.

The CCA team will begin to attach a summary of the Bank of America enhancements since some are unable to view the enhancement notes. Some notes will not apply to the Commonwealth of Virginia because they are not functional tasks.

Please send all emails to the [cca@doa.virginia.gov](mailto:cca@doa.virginia.gov) instead of sending to an individual. If one of the cca team is out, you will not receive a timely response.

When sending a chain of emails, please make sure that when you are sending the request to cca, that you specifically summarize what action you need us to take. If it is a limit increase please communicate that instead of saying, please see below. Also, make sure you include the cardholder name, last 4 digits of card number, and amount of increase, whether the increase requested is temporary or permanent, and how long the increase is needed for if it is temporary.

Visa is offering a 1099 Webinar, the first webinar has past, but the second one is scheduled for November 18, 2010 at 2:00 pm EST. If you are interested, please email [cca@doa.virginia.gov](mailto:cca@doa.virginia.gov) to get registered.

Fall conferences are coming up, VCCS conference in Williamsburg and the State Procurement Forum on November 16, 2010. DOA will be conducting two sessions, Charge Card Update, and Jeanette Martin from Bank of America will conduct a fraud seminar. Also, Valerie and Monique will be speaking at FOCUS.

Fraud Audit application, IntelliLink coming in February. We will have more details in a few weeks. Visa's IntelliLink Management System is currently used by the federal government. It is an audit tool built to help you better monitor transactions. DOA will use the tool in our weekly audits. Program administrators and backups will automatically receive access. Once IntelliLink is up and running, we will open it up to give your other staff access.

## **Questions-**

**Is IntelliLink the data mining tool?**

Yes