

The Commonwealth of Virginia

Focus Group Meeting
February 4th, 2008

The Commonwealth of Virginia
Provider Network
Agenda

Overview and Changes (All Agencies).

Update: The EZ REIMBURSE[®] MasterCard[®] Card

New 403(b) Regulations. (College Institutions).

The Commonwealth of Virginia Provider Network

Miscellaneous Insurance Programs

Tax-Sheltered Annuities (403(b) and 401(a))

Administrative fees:

Provider Paid

Employer Paid

The Commonwealth of Virginia Provider Network

Insurance Premiums via payroll deduction for
over 25,000 employees.

Annuity contributions for up to 5730 employees.

Approximately 50 Provider Companies.

The Commonwealth of Virginia Provider Network

Network Provider Agreement:

Rules, Procedures, and Standards

Provider Mergers/Name Changes

Provider Benefit Changes

Provider Contact Information

Sales Agents

The Commonwealth of Virginia Provider Network

Provider Network Website: A list of eligible providers, products, and contact information.

www.fbmc-benefits.com/vaproviders

The Commonwealth of Virginia Provider Network Provider Network Homepage

The Provider NETWORK
Administered by Fringe Benefits Management Company

[FBMC Home](#)

[Virginia Provider Network](#)

[What Do I Do Next?](#)

For More Information On Your Employee Benefits:

[Virginia Dept. Of Accounts](#)

[Virginia Dept. of Human Resource Management](#)

Everyone has different needs. That's why, as a Commonwealth of Virginia employee, you are offered a wide variety of insurance and investment options, most of which are available through voluntary payroll deductions.

The Provider Network is a guide to finding the providers, plans and services that best fit the needs of you and your family. These provider companies currently serve thousands of your fellow employees and manage millions of dollars in premiums and investments.

Provider Listing

View a [complete listing of providers](#)

Search by Provider Name

Click a letter to see all providers beginning with that letter.

[A](#) - [B](#) - [C](#) - [D](#) - [E](#) - [F](#) - [G](#) - [H](#) - [I](#) - [J](#) - [K](#) - [L](#) - [M](#) - [N](#) - [O](#) - [P](#) - [Q](#) - [R](#) - [S](#) - [T](#) - [U](#) - [V](#) - [W](#) - [X](#) - [Y](#) - [Z](#)

Search by Plans and Services

Lists all providers for a particular type of plan or service. Select a plan/service from the drop-down list and click Go!

Accident Only Insurance Coverage

The Commonwealth of Virginia Provider Network Multiple Provider Contacts

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The Commonwealth of Virginia Provider Listing

The following companies provide your voluntary insurance plans and services. Most Commonwealth of Virginia employees are eligible for the plans and services through payroll deduction. Many of the companies on the following list have agreed to pay the cost of this payroll deduction service. They are indicated by the words "No administrative fee." For those providers who offer post-tax voluntary products and do not pay the fee, there is a nominal charge of \$0.24 per pay period that will automatically be deducted from your pay. The fee will be \$0.35 per pay period for employees with pre-tax 403(b) annuity deductions, whose companies do not pay the administrative fee.

Click the provider name for more information.

► **American Heritage Life (Represented by So. Sec)** (Employee pays administrative fee)

SALES CONTACT INFORMATION		
Agent Name	Phone Number	Email Address
Larry Harvey, CEO	(540) 980-6558	ssia4813@hotmail.com

CUSTOMER SERVICE CONTACT INFORMATION		
Name	Phone Number	Email Address
Darlene Cooper	(540) 980-6558	ssia4813@adelphia.net

PLANS OFFERED
Accident Only Insurance Coverage, Annuity Plans, Cancer Expense Insurance Coverage, Disability Insurance Coverage, Heart/Stroke Insurance Coverage, Hospital Indemnity Insurance Coverage, Intensive Care Insurance Coverage, IRA Plans, Mortgage Protection Insurance Coverage, Permanent Life Insurance Coverage, Term Life Insurance Coverage, Universal Life Insurance Coverage

The Commonwealth of Virginia Provider Network Change of Name/Merger

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For More Information On Your Employee Benefits:

[Virginia Dept. Of Accounts](#)

[Virginia Dept. of Human Resource Management](#)

Equitable Life Assurance (See AXA Equitable Life)

COMPANY INFORMATION	
Address:	1290 Avenue of the Americas 14th Floor
City:	New York
State:	NY
Zip Code:	10104
Telephone:	(212) 314-5769
Fax:	(212) 314-4561
A.M. Best Rating:	A.M. Best A

CONTACT INFORMATION	
Name:	E.M. Ned Baber, CLU, ChFC
Address:	10 S. Jefferson Street, Suite 850
City:	Roanoke
State:	VA
Zip Code:	24011
Telephone:	(540) 983-7121
Fax:	(540) 344-7331
E-mail Address:	edgar.baber@axa-advisors.com

Plans Offered

No plans found for that provider.

Click your browser's Back button to try another provider.

The Commonwealth of Virginia Provider Network Participant Brochures

Fringe Benefits Management Company - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss Dell Home Size

Address <http://www.fbmc-benefits.com/VaProvTest/whatnext.asp> Go Links Best of the Web Channel Guide Customize Links Free HotMail

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[Virginia Provider Network](#)

[What Do I Do Next?](#)

For More Information On Your Employee Benefits:

[Virginia Dept. Of Accounts](#)

[Virginia Dept. of Human Resource Management](#)

What do I do next?

For information about how to enroll, please click on one of the icons below:

Tax Sheltered Annuities Information  [Download](#)

Miscellaneous Insurance Information  [Download](#)

Fringe Benefits Management Company
3101 Sessions Road, Tallahassee, FL 32303
800-533-2738, (fax) 850-425-6220
[Email FBMC Customer Service](#)

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The Commonwealth of Virginia Provider Network

Customer Service

Agency Representatives: 800-872-0345

Participants: 800-342-8017

webcustomerservice@fbmc-benefits.com

Payroll Deduction Schedule is located at :

www.doa.virginia.gov/Payroll/TPA/TPA_Main.cfm

The Commonwealth of Virginia Provider Network Payroll Cutoff Schedule

TPA CUT-OFF DATES - Microsoft Internet Explorer provided by FBMC

Address: <http://www.fbmc-benefits.com/vaAdmin/paysched.aspx>

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[FBMC Home](#)

[Virginia Provider Administrative Information Home](#)

[Administrative Information](#)

[Vendor Manual](#)

[Frequently Asked Questions](#)

[Payroll Schedules](#)

[Payroll/HR Contacts Listing \(Excel\)](#)

TPA CUT-OFF DATES

CALENDAR YEAR 2007

Pay period	FBMC Cut-Off	CHANGE LIST TO Agency	DOA Certify Deadline	PAYDAY	Effective Date
12/1 0/06-12/24/06	12/07/2006	12/14/2006	12/21/2006	12/29/2006	
12/25/06-01/09/07	12/20/2006	12/29/2006	01/09/2007	01/16/2007	
01/1 0/07-01/24/07	01/10/2007	01/19/2007	01/26/2007	02/01/2007	January
01/25/07-02/09/07	01/29/2007	02/05/2007	02/12/2007	02/16/2007	
02/1 0/07-02/24/07	02/08/2007	02/15/2007	02/23/2007	03/01/2007	February
02/25/07-03/09/07	02/26/2007	03/05/2007	03/12/2007	03/16/2007	
03/1 0/07-03/24/07	03/12/2007	03/19/2007	03/26/2007	03/30/2007	March
03/25/07-04/09/07	03/27/2007	04/03/2007	04/10/2007	04/16/2007	
04/1 0/07-04/24/07	04/11/2007	04/18/2007	04/25/2007	05/01/2007	April
04/25/07-					

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The Commonwealth of Virginia Provider Network

Frequently Asked Questions
www.fbmc-benefits.com/vaAdmin/

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FBMC Home
Virginia Provider Administrative Information Home
Administrative Information
Frequently Asked Questions
Payroll Schedules

Frequently Asked Questions - Virginia Provider Network

1. How can I become a provider in the Virginia DOA network?
2. How do I obtain an agreement application?
3. Is there a fee to join the network?
4. Once a provider is in the network do they have to renew their agreement?
5. Is there a fee for renewal each year?
6. What forms are utilized by vendors?
7. How do vendors request forms?
8. Are there deadlines for forms to be submitted for payroll deduction?
9. What will happen if the form(s) do not arrive at FBMC by the cut-off date?
10. How are post-tax deductions started?
11. How are post-tax deductions stopped?
12. How are pre-tax deductions started?
13. How are pre-tax deductions stopped / changed?

Virginia Provider Network

Q How can I become a provider in the Virginia DOA network?
A A provider agreement must be completed to join the Virginia DOA network.
[Back to Top](#)

Q How do I obtain an agreement application?

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The Commonwealth of Virginia Provider Network

Administrative Manual – Benefit Administrators

www.doa.virginia.gov/Payroll/TPA/SUPPINSPayrollManual.pdf

Process and Procedures

The Commonwealth of Virginia
Provider Network

CHANGES:2008

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New Providers

Combined Insurance Company of North America

Medical

Life Insurance

Annuity Plans

Life Insurance Company of the Southwest

Accident/Sickness

Annuity Plans

Life Insurance

The Commonwealth of Virginia Provider Network

Providers Expelled from the Network:

New York Life

Central United Life (will maintain participants)

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Existing Providers w/ New Products:

Lincoln Investment Planning-529 Savings Plan

AIG (American General)

Estate Planning Services

Financial Planning Services

Home Insurance Coverage

Long-Term Care Insurance

The Commonwealth of Virginia Provider Network

Existing Providers w/ New Products:

AFLAC-Care Assist

Colonial

Accident Only, Permanent Life, Term Life Universal
Life, Cancer Insurance, Critical Illness, Disability,
Hospital Indemnity, Intensive Care, Limited Medical

NTA Life-Heart/Stroke Policy

Provider Questions/Concerns?

Premier Access Portal Interface (PAPI)

www.fbmc-benefits.com

Additional Security

Registration Process: Email Addresses.

Both Accounts, One Login Site.

<http://www.fbmc-benefits.com/>

OurFBMC: H

FBMC-Benefits.com - Proven Benefit Solutions. - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://www.fbmc-benefits.com/>

Home

From the D

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Welcome to F
Here you'll fin
general inform
our Company

You will be ab
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each year we
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2006 is the second year of an eight-year business cycle;

https://wiki.fbmc-benefits.com/wiki/index.php/Main_Page

Local intranet

Start

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FBMC Premier Benefits Solutions

Careers : Resources : Contact

Clients MyBenefits Brokers & Consultants FBMCWiki

FBMC Account Login

GASB 45 Compliance
What do I need to know about the GASB?

Reliable Medical Information
You deserve to know about **medical plans** that you can rely on . . .

Self Fund Your Health Plan
Tailor your Health Plan to fit your needs. . .

Consumer Directed Health Plans
What is an HSA & an HRA?

Retirement Plans

QUALITY INTEGRITY

About Us Service Products Partners

In The News
Market coverage, industry news and **press releases**
Major retailers accept the **Card**

Publications
For a look inside our company, check out our **FOCUS**

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<http://www.fbmc-benefits.com/>

RE: PAPI - M

File Edit View Favorites Tools Help

Address <https://at.myfbmc.com/ssso/papiMain.aspx> Go Links

FBMC
Premier Benefits Solutions

Home Benefits Claims Accounts Profile Resources

Home > Please Login Bookmark MyFBMC | Forms | Tax Calculators | Contact

News

- [4/27/2007] FBMC System Downtime Notification
- [10/20/2006] From The Desk Of The President
- [5/25/2006] FBMC celebrates 30 years
- [4/20/2006] Fringe Benefits Management Company (FBMC) of Tallahassee, FL announced that it has acquired 21st Century Health Co.

FAQs

Welcome to MyFBMC.com

Customers who have not logged in since January 19th, please click here to register.

Email Address:

Password

[New User Signup](#)

[Forgot your password?](#)

From: Chet Hall
To: Susan Jor
Cc: Account M
Subject: RE: PAPI

-----C
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To: S
Cc: A
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Hi Al
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Here
you a
know

<https://www.fbmc-benefits.com/>

Than
Chet

From Sent
To: Rosemary Cardeñas
Cc: Chet Hall; Account Manager; Barbara Gonzales
Subject: RE: PAPI

Start | Internet

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The EZ REIMBURSE[®] MasterCard[®] Card



The EZ REIMBURSE[®] MasterCard[®] Card is issued by MetaBank.

What is the EZ REIMBURSE® Card?

- Stored Value Card (not a credit or debit card).
- The value of the card is pre-loaded at the beginning of each plan year and matches the annualized election of the participant's Medical Spending Account.*
- Gives participants immediate access to their Medical Spending Account funds.



Reimbursement with the Card:

**The participant has immediate access
Medical Spending Account dollars!**



FSA is funded each paycheck.



Purchase eligible medical services, Rx or OTC: Card used for payment.



**Co-payments,
deductibles paid
directly from FSA.**



Documentation requested via a monthly statement

THE TRANSACTION IS INSTANTANEOUS!

Substantiation Methods Inventory Information Approval System (IIAS)

- ❑ Transactions presented to the FBMC claims system from a merchant who utilizes an IIAS system will be automatically adjudicated in our system since the purchase was adjudicated at the point of sale.

- ❑ Currently, Walgreens ,Wal-Mart and SAMS Club are using the IIAS method.
 - Customer takes aspirin, Rx and a magazine to register and swipes the EZ REIMBURSE® Card (each item worth \$5.00).
 - IIAS system recognizes the FBMC EZR card as a health card and enacts “FSA” rules.
 - Approves the purchase for the aspirin and Rx on the EZR card (total of \$10) and forces the cashier to ask the customer for another form of payment for the magazine.
 - Customer gives form of payment for the last \$5.00.
 - Customer takes purchases, NO PAPERWORK TO FBMC!

The EZ REIMBURSE® MasterCard® Card

- *SIGIS = Special Interest Group for IIAS Standards, formerly known as IIASCo.*
- Grocery Stores-IIAS by 01/01/2008.
- Pharmacies-IIAS have until 01/01/2009.
- List of participating stores: MyFBMC.com.

5 Minute Break

The Commonwealth of Virginia
Provider Network
New 403(b) Regulations

Effective January 1st, 2009

IRC Compliant 403(b) Plan Document

Information Sharing Agreement-All Providers

The Commonwealth of Virginia Provider Network New 403(b) Regulations

Plan Administration:

Many Services Will Remain Unchanged.

Specific Criteria For Approved Providers.

Centralized Processing-Loans, Hardships, Distributions

Contribution Changes, QDRO's, Participant Notifications

Limits Testing-Catch Up Provisions.

Access To Accounts Through Provider Portals.

The Commonwealth of Virginia Provider Network

Who do I contact when I need assistance?

Scott Mixon

Senior Account Manager: 800-872-0345, Ext. 2115

smixon@fbmc-benefits.com

Alison Morris

Client Services Specialist: Ext. 2186

amorris@fbmc-benefits.com

The Commonwealth of Virginia Provider Network

Who do I contact when I need assistance?

Tina Weir Post-tax benefits
Account Specialist:, Ext. 2303
tweir@fbmc-benefits.com

Sherrye McCullough – Pre-tax benefits
Account Specialist:, Ext. 2256
SMcCullough@fbmc.com

403(b) and 401(a) Administration: 800-342-8017

**The Commonwealth of Virginia
Provider Network**

Who do I contact when I need assistance?

403(b) and 401(a) Administration

Patrick Peters

Asst. V.P. Retirement Services

(800) 872-0345, ext. 2586

Linda Green

Manager - Retirement Services Division

850-425-6200 X2721

850-425-8345 Fax

Questions/Discussion?

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