



Virginia Department of Accounts

# Commonwealth of Virginia Annual Card Summit



# Sharing and Collaboration

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Virginia Department of Accounts

Financial Accountability. Reporting Excellence.

# Here we go...



**CITY** **VISA**



**Bank of America**  
**Merrill Lynch**



Be sure to pay attention this morning, there will be a fun challenge at the end of the session!



# Introductions



# Tell Us...

- What is your role at your organization?
- How long have you been in your role?
- How many cards are in your organization?
- What are you hoping to learn from this Summit
- 2 things going good and 2 things not going so well for card program





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**Red**      **If you were an animal, what would you be? Why?**

**Green**      **Favorite food, Why?**

**Purple**      **What is one goal you want to achieve during your lifetime? why?**

**White**      **Favorite color, why?**

**Orange**      **Wildcard, tell us anything about yourself!**





# What next?!?!?





# Policies and Procedures

- How do you handle requests for credit limit increases or single transactions increases?
  - ✓ What is the request is outside of your current policy?
  
- Controls and MCC Restrictions - How often do you review?
  - ✓ Are there or can there be exceptions to your policy?
  
- Unauthorized activity - how do you handle these scenarios?
  - ✓ vendor forcing transactions
  - ✓ employee mis-use (VISA insurance)
  - ✓ do you have a three strikes policy?



# Travel, Travel, Travel

- Travel expenses: Do you allow any travel on Pcard?
- State Agencies - What is the process for state agencies to use the Pcard for travel?
- Psubs, let's discuss your travel policies and do you allow any exemptions?
- Challenges and Successes



# Can I put this on the Card?

- Fines
  
- Tolls, E-ZPass -
  - ✓ Do you know the MCC code for Virginia E-ZPass?
  
- Alcohol
  - ✓ Do you know the MCC code for Virginia ABC Stores?
  
- State Agencies
  - ✓ Past Due Invoices being collected by a collection agency?

## New Technology & Functionality

- Mobile Wallet (Apple Pay, Samsung Pay, Google Pay)
- Getting benefits of frequent buyer or reward programs
- Program modifications based on new technology and our ever changing world
- Can cardholders use their own devices?
- What other technology are you using?



### Global Card Access

Online Pin Check

Account Activity Alerts (mobile, email, phone)

[www.bofaml.com/globalcardaccess](http://www.bofaml.com/globalcardaccess)



# One last get to know you question...





**Red**      **Sunrise, Sunset, or Night? Why?**

**Green**      **Your forever age? Why?**

**Purple**      **If you were a candy bar, what kind would you be? Why?**

**White**      **Describe yourself in three words**

**Orange**      **Favorite cartoon character, why?**



# Now for the challenge!!!



# THE END!!!!!!



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